



Topline Healthcare is a leading edge performance-based solutions and technology company. We assist healthcare providers with documentation, billing, and revenue generation. Customer satisfaction is our top priority. We are committed to the success of your business and offer five areas of expertise.

Denials and Appeals — We created a systematic approach to denials and appeals. Of more than 3,400 hearings before the ALJ, we have successfully won 99.9% of these cases by using our approach, which includes providing metrics that are measureable by CMS. With our methodology and software (as validated in a nine-month pilot program with CMS), we experienced improvement at all levels of appeals. Our system is measurable, dependable and repeatable.

Process Improvement — The healthcare industry's overwhelming need for improvement in payments from CMS and health plans led to our development and implementation of **Codeable Language**. This software allows providers to quickly and efficiently complete their documentation, and is currently in the final stage of approval with CMS.

Consulting — By doing a thorough review of processes and workflows, we determine your areas of need and formulate an action plan. Our clinical experts work in conjunction with our advisory council, which consists of subject matter experts and noted physicians (including members of faculty at leading Universities). When properly implemented, this comprehensive plan yields measurable and profitable results.

Education — With emphasis on documentation improvement and clinical validity, our subject matter experts offer customized and certification training programs that strategically help providers (including physicians, clinical staff, support staff, case management and the business office) get ahead and take control of the overwhelming workload associated with changes in today's healthcare systems.

Customer Satisfaction — We have developed an innovative approach to patient satisfaction and brand recognition. Currently partnered with Adobe Healthcare Solutions, we are on the cutting-edge of customer satisfaction and developing innovative processes, which are compatible with major systems, including EPIC, Clover Leaf, Cerner and All Scripts.